



Mazda Maintenance Schedule

[www.DuncanMazda.net](http://www.DuncanMazda.net)

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We proudly employ ASE Certified, ICAR Certified and Factory Master Technicians

We gladly accept cash, check or credit card.



**SERVICE & PARTS:**  
Phone: 540-552-4331  
Toll Free: 800-952-2590

Service & Parts Hours:  
Monday - Friday 8:00 a.m. - 6:00 p.m.  
Saturday 8:30 a.m. - 1:00 p.m.

**COLLISION CENTER:**  
Phone: 540-552-8366

Collision Center Hours:  
Monday - Friday 7:30 a.m. - 5:30 p.m.



**mazda**

# Welcome

*Discover The Duncan Difference*

We would like to acquaint you with our services at Duncan Mazda and guide the maintenance of your vehicle. Today's vehicles need a special kind of care. By visiting Duncan Mazda you can expect quality service and avoid unnecessary maintenance and repairs. The scheduled maintenance listed in this guide is based on the manufacturer's maintenance guide book. This guide is intended to provide you a clear, concise schedule for maintaining your Mazda-built car or truck. Following these recommendations will assure your vehicle stays in optimum condition and that your ownership experience is a pleasurable one.

It is our goal to deliver Mazda Quality Care at its best. We install only Mazda and Motorcraft Parts using state-of-the-art equipment. Our dedicated highly skilled advisors and technicians are committed to providing informed, accurate answers to your questions.

## We Also Offer,

- Free Shuttle Service In The Local Area (8-5)
- Rental Vehicles On The Premises
- 24 Hour Tow Service (540-951-1014)
- Owner Advantage Rewards Program
- Solid Guarantees From The Mazda Motor Company (12/12 warranty on parts and labor)
- Collision Center On Site (540-552-8366) offering free estimates

More than ever before, our dealership wants to please customers by combining superior customer service with quality work at a fair price. Because our business depends on it, we are making your complete satisfaction our priority.

*Thank you for allowing us to serve you,*

*Brent Brusseau*

## Service Reservation Policy

For your convenience, our Service Department will reserve a time for you to bring your vehicle in for service. Please be aware that your service reservation indicates the time when you will be talking to your Service Consultant and obtaining a preliminary time and cost estimate. It's important to note that your reservation is for the Service Consultant's time, rather than the technician's. This reservation policy allows us to schedule your repair work accurately and efficiently, and enables you to drop off your vehicle and be on your way without undue delay.

*You won't get better service from anyone*

Close teamwork with your service consultant is the key to good service. Whenever you call or bring your car for service, ask for your Service Consultant by name. Your consultant is the one person that best knows you, your car and your special needs. As you and your service consultant get to know each other, you'll know you always have a friend to call on when you have a question or need help.

# Duncan's Towing Service

Battery Boost • Lock Out • Winch Out/Recovery • 24-hour Service



**540-951-1014**

## Duncan Collision Center

Monday - Friday 7:30 a.m. to 5:30 p.m.

*Located At Duncan Mazda*

- Lifetime Warranty On All Paint Repairs
- Free Estimates
- All Makes & Models Welcome
- We Will Work From Any Insurance Estimate
- Computerized Paint Mixing & Matching
- Rental Vehicles On-site
- Computerized Estimates
- Computerized Measuring System
- 2 Down Draft Booths-baked Finish
- We Employ ASE & I-Car Certified Technicians
- Paintless Dent Repair (per appointment)

**RENTAL CARS  
AVAILABLE**

*Our Staff has  
Over 200 Years  
of Experience*



## ADDITIONAL MAINTENANCE ITEMS

MSR10	OIL & FILTER CHANGE.....	\$34.95
MSR10	OIL & FILTER CHANGE (0W20) 5QT SYSTEM.....	\$54.95
MSR10SM	OIL & FILTER CHANGE (0W20 Mazda Synthetic).....	\$64.95
MOC10	COOLING SYSTEM FLUSH .....	\$139.95
FCH38	FOUR WHEEL ALIGNMENT .....	\$79.95
MDI03	BRAKE SYSTEM INSPECTION (models may vary).....	\$29.95
MBR06	REPLACE FRONT BRAKE PADS (models may vary).....	\$109.95
FWT04	ELECTRONIC WHEEL BALANCE .....	\$39.95
MEL36	REPLACE WINDSHIELD WIPER BLADES .....	\$31.50
	(front blades only) add for premium and newer models	
MOC8	AUTOMATIC TRANSMISSION FLUSH.....	\$199.95
MOC2	FUEL INDUCTION FLUSH.....	\$129.95
MOC20	BRAKE FLUSH.....	\$119.95
MOC14	POWER STEERING FLUSH .....	\$109.95

This maintenance guide covers the Mazda and Dealer recommended maintenance services. Because of local driving conditions, this maintenance schedule could not determine specific times or mileage of some important services that help maintain the performance, safety and dependability of your vehicle. Proper maintenance guards against major repair expenses resulting from neglect or inadequate maintenance may help increase the value you receive when you sell or trade your vehicle. It is the joint responsibility of the manufacturer, the dealer, and the vehicle owner to see that proper vehicle maintenance is both offered and performed. Your service consultant will make specific recommendations of these services based on your service history and driving needs.

TRIM  
1-5/16  
OFF  
THIS  
EDGE

### We Sell Name Brand Tires

With the advanced suspensions of today that keep your vehicle driving smooth and safely, it is more important than ever before to take care of your tires. It is our pledge to you to assist with this. At each service we perform, our factory trained technicians will inspect your tires and make sure they are wearing properly. When it is time for a new set we will advise you of this with a competitive price quote, and you will know the job is done right. You will get tire store prices with dealership quality service.

### Meet or Beat Guaranteed Lowest Prices!!!\*

If you find a lower price within 30 days of a tire purchase at Duncan, come in for a refund of the difference. See your service advisor for details!

Goodyear • Continental • Pirelli • Michelin • Uniroyal • BFGoodrich • General Tire • Kelly • Hankook

\*Prices on tires only



## 5K Mile Service — HERE IS WHAT WE DO

### MWRKS5 – 5,000 Miles

ALSO DUE 10K, 20K, 25K, 35K, 40K, 50K, 55K,  
65K, 70K, 80K, 85K, 95K, 110K, and 115K

- CHANGE ENGINE OIL
- REPLACE ENGINE OIL FILTER
- CHECK AND FILL WINDSHIELD WASHER FLUID
- CHECK AND FILL FLUIDS: COOLANT, RECOVERY RESERVOIR, BRAKE, POWER STEERING AND TRANSMISSION
- ROTATE TIRES
- INSPECT AND ADJUST AIR PRESSURE IN ALL TIRES
- INSPECT HALF SHAFT BOOTS (if equipped)
- INSPECT AND LUBRICATE STEERING, STEERING LINKAGE, SUSPENSION, DRIVE SHAFT U-JOINT (if equipped with grease fittings) SLIP YOKE (if equipped) AND TRANSMISSION SHIFT LINKAGE
- PERFORM MULTI-POINT INSPECTION

- Warren 0W20 Synthetic ..... \$64.95
- Mazda 0W20 Synthetic ..... \$75.95

5qt ..... \* \$46.65  
6qt ..... \* \$50.15

### HERE IS WHY WE DO IT

Your vehicle's engine is made up of many moving parts which can wear out if allowed to rub together, so oil is pumped through your engine to continuously lubricate these parts. As the oil moves through the engine, it picks up tiny pieces of debris. Since these foreign particles could damage engine parts, the oil passes through an oil filter, which traps the debris. With time, heat and pressure, the oil eventually loses its ability to lubricate. This is why the oil and oil filter should be changed every 5,000 miles or 5 months, whichever comes first. Experts agree that changing your engine oil regularly is the single easiest way to prolong engine life. In addition to the engine, your vehicle has a number of other parts that need lubrication to reduce wear. These include parts of the steering, suspension and transmission systems. Whenever we change oil and filter, we also supply lubricants to all of the crucial parts of your Mazda Motor vehicle.

\*Sales tax and shop supplies not included

\*Price may vary by model line and are subject to change without notice.

\*Dealer and factory recommendations apply

## 15K Mile Service — *HERE IS WHAT WE DO*

### MWRKS15 15,000 miles

Also due at 45K, 75K, and 105K miles

- CHANGE ENGINE OIL
- REPLACE ENGINE OIL FILTER
- REPLACE CABIN AIR FILTER
- ROTATE TIRES
- INSPECT TIRE WEAR & PROPER INFLATION
- INSPECT PARKING BRAKE OPERATION
- INSPECT FRONT DISC BRAKES
- INSPECT REAR BRAKE LININGS
- INSPECT FRONT AND REAR SUSPENSION
- INSPECT HALF SHAFT BOOTS (if equipped)
- INSPECT SEAT AND SHOULDER BELT WEBBING, BUCKLES, HEIGHT ADJUSTERS AND RELEASE MECHANISMS
- INSPECT EXHAUST SYSTEM FOR LEAKS, DAMAGE, LOOSE PARTS AND REMOVE ANY FOREIGN MATERIAL TRAPPED BY SHIELDING
- INSPECT SEAT BACK LATCHES FOR PROPER OPERATION
- LUBRICATE ALL HINGES AND LATCHES, DOOR LOCKS AND WEATHER STRIPS
- PERFORM MUTI POINT INSPECTION
- WIPER BLADES (premium wipers additional \$8.00)

- 6qt (Warren 0W20 Synthetic) ..... \$129.95
- 6qt (Mazda 0W20 Synthetic) Mazda ..... \$140.89

5qt.....	*\$111.64
6qt.....	*\$115.14
• ADD COOLANT SYSTEM FLUSH .....	\$139.95
• ADD FOR CABIN AIR FILTER (2004-2009 MAZ 3).....	\$25.00
• ADDITIONAL OIL EXTRA .....	
• ADD FOR CX9, M26, CX5 WIPERS.....	\$47.36

### *HERE IS WHY WE DO IT*

Keeping your Mazda in tiptop condition and properly maintained involves much more than an occasional oil change. As you can see, the 15K service includes the 5K service. Our factory-trained technicians remove tires and brake drums (if applicable). Brake drums and rotors are inspected for any unusual wear. Brake linings will be inspected for wear. Brake lines, calipers, wheel cylinders and master cylinder will be inspected for visible leakage. Brake caliper slides are cleaned and lubricated. Technicians will inspect brake self-adjusters and hardware for signs of deterioration. Your vehicle's parking brake and cables are inspected for proper operation. Brake inspections are a vital part of safety and maintenance. Inspecting your brakes at least once a year can save money on repair costs by the discovery of minor worn parts before they damage other components. This also gives you peace of mind that the brake system is operating to full capacity. Brakes are the most important part of vehicle safety. Anti-lock brake systems are complex and require specific test equipment and training to ensure proper operation. A proper functioning brake system is your best insurance for safe operation.

\*Sales tax and shop supplies not included

\*Prices may vary by model line and are subject to change without notice.

\*Dealer and factory recommendations apply

## 30K Mile Service — *HERE IS WHAT WE DO*

### MWRKS30 30,000 miles

Also due at 60K, 90K, 120K and 150K

- CHANGE ENGINE OIL
- REPLACE ENGINE OIL FILTER
- REPLACE CABIN AIR FILTER
- INSPECT THE FRONT DISC BRAKE PADS, LINES AND HOSES
- REPLACE AIR CLEANER ELEMENT
- INSPECT THE REAR BRAKE LININGS AND ADJUST THE BRAKE SHOES AND EMERGENCY BRAKE
- INSPECT HALF SHAFT BOOTS (if equipped)
- ROTATE TIRES, INSPECT WEAR & PROPER PRESSURE
- INSPECT EXHAUST SYSTEM FOR LEAKS, DAMAGE AND LOOSE PARTS
- INSPECT THE FUEL LINES AND HOSES AND INSPECT THE EVAPORATION HOSES AND TUBES
- INSPECT ACCESSORY DRIVE BELTS FOR WEAR AND PROPER ADJUSTMENT AND PULLEY ALIGNMENT
- CHECK STEERING OPERATION AND LINKAGE AND INSPECT FRONT SUSPENSION BALL JOINTS AND
- LOOK FOR UNUSUAL TIRE WEAR
- INSPECT BATTERY CONDITION AND CLEAN CABLE ENDS
- INSPECT THERMOSTATICALLY CONTROLLED COOLANT FAN
- CHECK OPERATION OF ALL EXTERIOR LIGHTS
- CHECK AND FILL WINDSHIELD WASHER, BRAKE AND POWER STEERING FLUID
- PERFORM MULTI-POINT INSPECTION
- WIPER BLADES (premium wipers additional \$8.00)

- 6qt (Warren 0W20 Synthetic) ..... \$265.98
- 6qt (Mazda 0W20 Synthetic) ..... \$276.79

5qt (5W20).....	*\$228.15
6qt (5W20).....	*\$231.65
• ADD COOLANT FLUSH .....	\$139.95
• ADD AUTO TRANSMISSION FLUSH (MER V).....	\$199.95
• ADDITIONAL OIL EXTRA .....	
• ADD FOR CX9, M26, CX5 WIPERS.....	\$47.36

### *HERE IS WHY WE DO IT*

Your 30,000-mile maintenance service is critical to the continued long life and dependability of your Mazda Motor company vehicle. We replace the air filter and fuel filter, both of which protect your engine from harmful foreign particles. As gasoline is used in your engine, it passes through a filter and a series of injectors. With age, these components become dirty and clogged. Emission controls are very complicated. Do not trust your vehicle to a technician unfamiliar to Mazda systems. Our technicians are all factory trained and equipped with the latest diagnostic equipment and service bulletins to keep your engine running efficiently. Failure to have the required service done at this time and mileage could result in premature failure of your engine, transmission and electrical systems, resulting in potentially expensive repairs. Your Transmission fluid is, as motor oil, prone to break down due to friction and heat. If left unchanged, the fluid becomes over extended and burnt. Over extended transmission fluid will not dissipate heat and lubricate internal components causing internal overheating and premature wear. Factory trained technicians can spot potential problems before they become major breakdowns. All transmissions are subject to normal wear of internal friction materials. Sediment and clutch material is normally found during a service, but if a potential problem is overlooked, the result could be quite costly.